



## Staff Learning

We offer training and qualifications designed for your industry.

Our goal is to ensure you see tangible benefits from the training.

## Consulting

We constantly update our learning and development to encompass the most recent legislation, industry knowledge and best practice.

## Support

We strongly believe in customer focus and strive, along with our partners, to achieve given goals or outcomes to benefit the employee and employer.

## Funded on the job training in the food & drink industry - retail

Customer service and quality are critical in the retail food industry.

We have helped many companies in the food retail industry to train their employees on the job helping to improve quality, customer service and efficiency.

For people aged 16 – 19 years of age, funding is provided by Skills Development Scotland so there is no cost to you. And your employees receive a recognised qualification.

*“Polaris Learning Ltd provides valuable guidance and support to the employees while putting them through the Modern Apprenticeship qualification.*

*We consistently use the Modern Apprenticeship qualification as we find this a reliable way to recruit and retain committed and qualified employees.*

*We also appreciate the financial help from Skills Development Scotland and Polaris Learning’s expertise in our industry.”*

**Lesley Taylor, Training Manager, Baxters Food Group.**

## The benefits

Our clients report the following benefits from the training:

- It refreshes food hygiene, and health & safety training and meets the FSA requirements.
- Quality is a focus as we help employees understand what is required.
- Customer service is better as our employees know what we need.
- Auditors can see the commitment to quality.
- Polaris Learning work within client procedures and ensure everyone does what is required- an extra quality check.
- It shows you invest in your people and there is no cost to you.
- It helps develop people for supervisory roles.
- The trainers have worked in many roles in the food industry so they give practical help that works.

## The qualification & training

Your employees will be awarded with a Modern Apprenticeship in Food Manufacture Level 2 or Level 3. They will complete units relevant to their job so the qualification is relevant to a wide variety of roles in production, retail and distribution.

The training is on the job with minimal time away from the employee's work.



## A bit about Polaris Learning

We have been training in the food industry for over seventeen years. Our trainers have specialist food industry backgrounds and have worked in a variety of roles in food and drink retail, fish factories, as butchers, and in other food and drink production. They are experienced and qualified in areas such as health & safety, food hygiene, animal and poultry welfare, working instructions as well as internal audits and HACCP.

## Getting in touch

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